Sync your HomeAway reservations with GuestView Guide through the HomeAway API

Step 1.

Add GuestView Guide as a new partner to your HomeAway account by contacting HomeAway. (HomeAway will respond in 24-48 hours)

Step 2.

Enable GuestView Guide to make the required API calls on HomeAway. (less than 5 minutes)

Step 3.

Add your HomeAway Properties on GuestView Guide. (HomeAway property import may take a few minutes depending on the number of properties you manage)

You can add GuestView guide as a HomeAway Software partner to access your property and reservation data. This is done through the HomeAway Software API (HSAPI) partner management system.

Step 1. Add GuestView Guide as a new partner to your HomeAway account by contacting HomeAway.
When you are ready to work with GuestView Guide, You will need to enter a case with the HomeAway software support team. In the request case, you must specify that it is for HSAPI and GuestView Guide is the partner.

Escapia Clients: http://support.homeawaysoftware.com/Escapia/contact
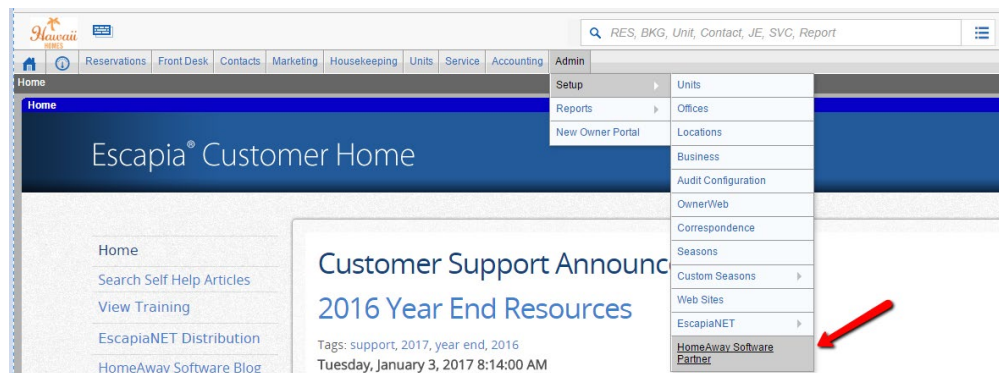V12 Clients: http://support.homeawaysoftware.com/v12/contact

Once received, HomeAway will add the GuestView Guide connection to your HSAPI account within 24-48 hours and notify you when complete.

Step 2. Enabling GuestView Guide to make the required API calls on HomeAway
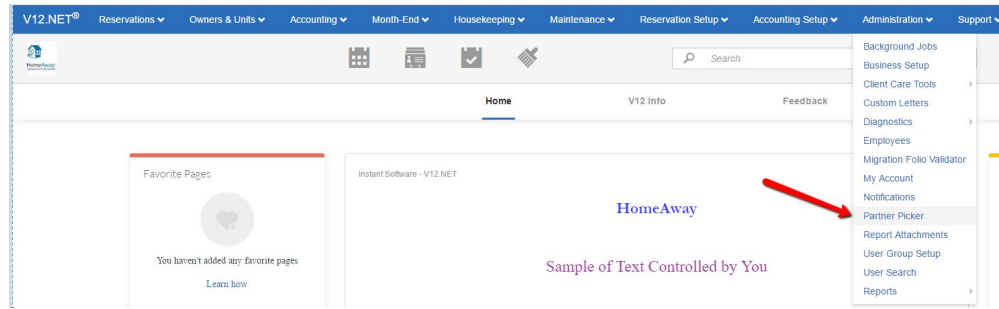Once you have received confirmation from HomeAway that GuestView Guide has been added as a partner, you can enable the API calls within HomeAway that GuestView Guide requires.

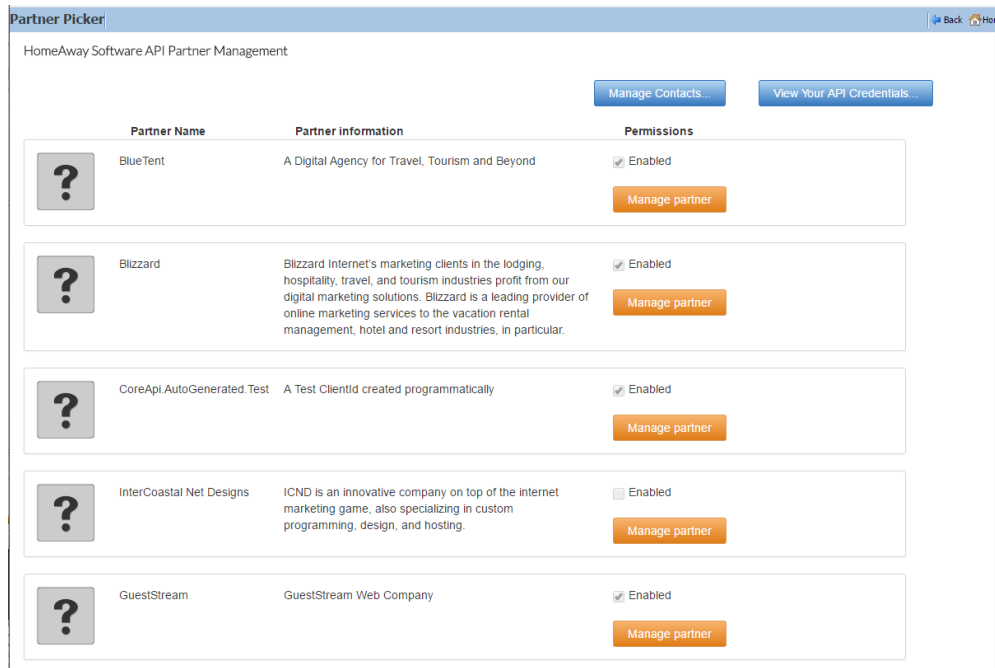1. Open the Partner Picker in your software as follows:

For Escapia, click Admin > Setup > HomeAway Software Partner as shown:

For V12.NET, click Administration > Partner Picker as shown:

2. The partner picker will look the same in both systems, shown here:

3. Locate GuestView Guide, and then click Manage Partner.

4. When the Edit Permissions page loads, select the following options:

✔ Enable Partner

Data authorization permissions
✔ Can Access Unit Addresses
✔ Can Access Unit Door Codes

Reservations
✔ getReservationById
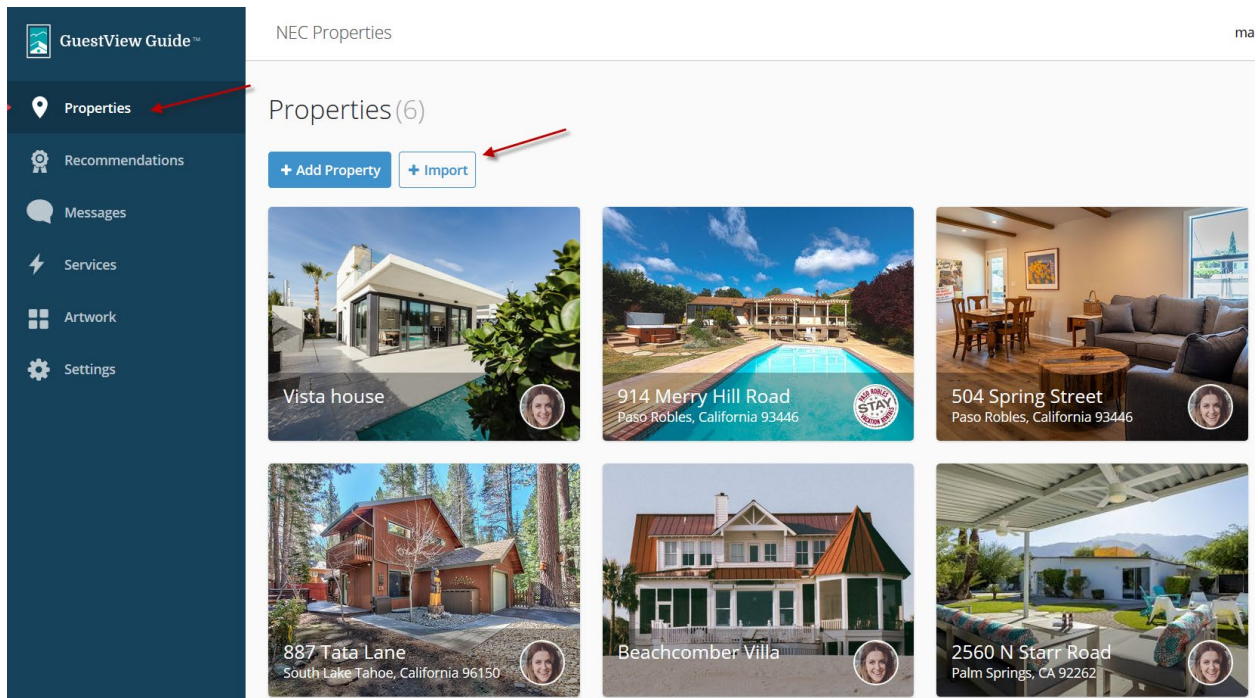✔ getReservationByNumber
✔ searchReservationSummaries

Units
✔ GetUnitsById
✔ SearchUnitSummaries

5. Click **SAVE**.
Once saved, the GuestView Guide should have the access necessary to begin working with your property and reservation data.

Step 3. Adding your HomeAway Properties on GuestView Guide

In the GuestView Guide management console click on the > Properties tab and then the +Import button

Select Escapia from the drop down menu, enter your PMCID from Escapia, and press continue. Note: it takes approximately 5 seconds per property to import so this may take some time.

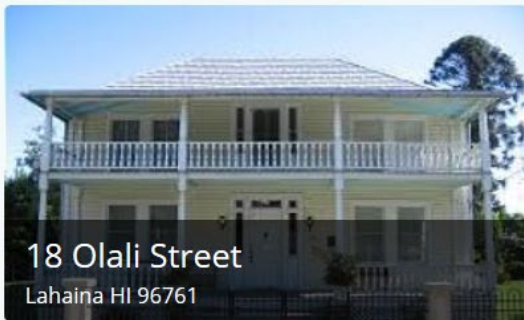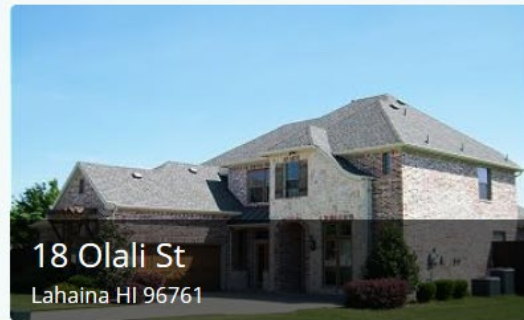Once imported, click on the property you want to add to GuestView Guide. You are now ready to customize GuestView Guide for your property.