# Sync your HomeAway reservations with GuestView Guide through the HomeAway API

# Step 1.

Add GuestView Guide as a new partner to your HomeAway account by contacting HomeAway. (HomeAway will respond in 24-48 hours)

# Step 2.

Enable GuestView Guide to make the required API calls on HomeAway. (less than 5 minutes)

# Step 3.

Add your HomeAway Properties on GuestView Guide. (HomeAway property import may take a few minutes depending on the number of properties you manage)

You can add GuestView guide as a HomeAway Software partner to access your property and reservation data. This is done through the HomeAway Software API (HSAPI) partner management system.

**Step 1. Add GuestView Guide as a new partner to your HomeAway account by contacting HomeAway.** When you are ready to work with GuestView Guide, You will need to enter a case with the HomeAway software support team. In the request case, you must specify that it is for HSAPI and GuestView Guide is the partner.

Escapia Clients: <u>http://support.homeawaysoftware.com/Escapia/contact</u> V12 Clients: <u>http://support.homeawaysoftware.com/v12/contact</u>

Once received, HomeAway will add the GuestView Guide connection to your HSAPI account within 24-48 hours and notify you when complete.

# Step 2. Enabling GuestView Guide to make the required API calls on HomeAway

Once you have received confirmation from HomeAway that GuestView Guide has been added as a partner, you can enable the API calls within HomeAway that GuestView Guide requires.

1. Open the Partner Picker in your software as follows:

For Escapia, click Admin > Setup > HomeAway Software Partner as shown:

Hawaii 🖾	🕅 🖾 🖾			, Unit, Contact, JE, SVC, Report	
A Contacts Ma	rketing Housekeeping Units Service Accounting	Admin			
Home		Setup	Units		
Home		Reports )	Offices		
	New Owner Portal	Locations			
Escapia <sup>®</sup> Customer Home			Business	-	
			Audit Configuration		
			OwnerWeb		
			Correspondence		
Home	Customer Support Appound		Seasons		
Search Self Help Articles	customer support	Custom Seasons			
View Training	2016 Year End Resources Tags: support, 2017, year end, 2016 Tuesday January 3, 2017 8:14:00 AM		Web Sites		
EscapiaNET Distribution			EscapiaNET >		
			HomeAway Software Partner	-	
HomeAway Software Blog	Tuesday, January 5, 2017 0.14.00 Alv				

For V12.NET, click Administration > Partner Picker as shown:

V12.NET <sup>®</sup>	Reservations 🗸 🛛 Owners & Units 🗸 🗛	ccounting 🗸 Month-End 🗸	Housekeeping 🗸	Maintenance 🛩 Reservation Setup 🛩	Accounting Setup 🗸	Administration 🛩	Support 🗸
eterseterse:				P Search		Background Jobs Business Setup	
	Favorite Pages	Instant Software - V12.N	Home	V12 Info	Feedback	Client Care Tools Custom Letters Diagnostics Employees Migration Folio Valida My Account	tor T
				HomeAway		Notifications Partner Picker	
You haven't added any favorite pages Learn how				Sample of Text Controlled by	You	Report Attachments User Group Setup User Search Reports	

2. The partner picker will look the same in both systems, shown here:

Partner Picker				💝 Back 🕂 Home
HomeAway Software API Partner Man	nagement			i i i
		Manage Contacts	View Your API Credentials	
Partner Name	Partner information	Permissions		_
BlueTent	A Digital Agency for Travel, Tourism and Beyond	✓ Enabled		
•		Manage partner		
Blizzard	Blizzard Internet's marketing clients in the lodging, hospitality, travel, and tourism industries profit from or disting marketing each tions.	✓ Enabled		
•	oligital marketing solutions. BitZzaro is a leading prov online marketing services to the vacation rental management, hotel and resort industries, in particula	Manage partner		
CoreApi.AutoGenerate	d.Test A Test ClientId created programmatically	Jenabled		
•		Manage partner		
InterCoastal Net Desig	ns ICND is an innovative company on top of the interne	Enabled		
?	marketing game, also specializing in custom programming, design, and hosting.	Manage partner		
GuestStream	GuestStream Web Company	✓ Enabled		
?		Manage partner		

- 3. Locate GuestView Guide, and then click Manage Partner.
- 4. When the Edit Permissions page loads, select the following options:
- ✓ Enable Partner

Data authorization permissions

- ✓ Can Access Unit Addresses
- Can Access Unit Door Codes

Reservations

- ✓ getReservationById
- ✓ getReservationByNumber
- ✓ searchReservationSummaries

Units ✔GetUnitsById

✓ SearchUnitSummaries

# 5. Click SAVE.

Once saved, the GuestView Guide should have the access necessary to begin working with your property and reservation data.

# Step 3. Adding your HomeAway Properties on GuestView Guide

In the GuestView Guide management console click on the > Properties tab and then the +Import button



Select Escapia from the drop down menu, enter your PMCID from Escapia, and press continue. Note: it takes approximately 5 seconds per property to import so this may take some time.

Import Properties		×
Property Management System	Escapia	•
* Enter your Escapia PMCID	e.g. 12345	
	C	Continue

Once imported, click on the property you want to add to GuestView Guide. You are now ready to customize GuestView Guide for your property.

# Select Escapia Properties



mport Properties and Sync Reservations

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